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EDS Launches eCENIT DocumentController System for Efficient Document Management and Tracking

Kuala Lumpur - May 5, 2006 - EDS (M) Sdn Bhd, a leading Malaysian information and storage management solutions provider launched today eCenit DocumentController, a document tracking and management solution for the financial services industry.

eCenit DocumentController application was developed by EDS' R&D arm, eCenit Systems, an MSC status company, to help the local FSI organizations track the movement of hundreds of thousands of documents while prompting the employees about deadlines via email notifications and reminders and keeping the filing folders in accurate order.

The information such as the last person holding the document, actual location of the document, date and time when the document is taken out can be stored in the RFID labels enabling round the clock tracking of real time documents movement, increasing efficiencies and improving the security of secure financial documents.

eCenit DocumentController application is easily configured and installed. It is integrated with an RFID device, the technology of choice for document tracking as it performs document readings automatically and requires no line of sight. It runs on Windows 2000 and MS SQL and features comprehensive reporting functions according to the time, user and documents used. Thanks to these extensive reporting and audit functions, it is always made sure that only original and unaltered documents are returned.

Said S.P. Tan, Chief Technology Officer (CTO) eCenit, "In the financial industry there are huge volumes of secure physical documents, and their movement needs to be tracked continuously and very accurately".

“A house loan application alone will create at least 10 documents that need to go to different departments within the bank and then out to the lawyers and back to the bank. Multiply that by tens of thousands of transactions and thousands of lawyers each bank has on average and you will realize the enormity of the challenge”, he elaborated.

There is a distinct challenge for banks to know where the documents are at every point in time, which ones were taken out, making sure only authentic, original documents have found their way back. To top it all off, the documents turn-around time needs to be fast, since long waiting periods can cause quick customer erosion in this highly competitive market.

“Currently, the efficient document tracking systems are mostly available via big document management outsourcing companies, and with eCenit DocumentController the FSI organizations can reap the same benefits in-house, should they opt not to outsource”, finished S.P. Tan.

In the future, the eCenitDocumentController will see the addition of an interactive web client, integration with complementary electronic document management systems such as the ones by Saperion & EMC Documentum and auto tracking of who has done what on the document using RFID technology.

About EDS Sdn Bhd

EDS is a leading solutions provider in the field of information & storage management in Malaysia. The company’s extensive knowledge of the local & foreign market and expert professional services has helped the company build a very broad customer base. www.eds.com.my.

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